

# DANIEL LONG

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## EDUCATION AND TRAINING

### *LEADERSHIP:*

#### *Completed Courses:*

October 8, 1998	How to Supervise People
September 14, 1999	Personnel Law for Managers and Supervisors
September 17, 1999	Project Management for IT Professionals
September 20, 1999	Coaching and Team Building Skills for Supervisors and Managers
December 12, 1999	UC Berkeley Extension – Project Management (X-470)

### *LEGAL:*

December 4, 2003	Paralegal certification under California Business & Professions Code Section 6450, <i>et seq.</i> (No longer current.)
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#### *Completed Courses:*

December 18, 2003	Introduction to Law/Civil Procedure	SFSU Course PLS-300
September 22, 2003	Westlaw Paralegal Certificate Program	
December 15, 2003	Legal Research and Writing	SFSU Course PLS-320

### *TECHNICAL:*

#### *Current Certificates:*

May 1, 1996	Certified Novell Administrator (“CNA”) NetWare 4
February 12, 1999	Certified Legato Networker 5.0 for UNIX Administrator I
December 17, 1999	Certified Advanced Voice Technology – Advanced Computer Telephony

#### *Completed Courses:*

July 31, 1998	Administering Microsoft Windows NT 4.0 (M-803)
August 25, 1998	Network Appliance NetApp 101 System Administration I
August 27, 1998	Network Appliance NetApp 202 System Administration II
September 4, 1998	Fundamentals of Solaris 2.x
September 18, 1998	Solaris 2.x System Administration I
November 6, 1998	Solaris 2.x System Administration II
March 16, 1999	Legato Networker 5.5 for UNIX and NT Administrator II
March 31, 1999	Clarify System Administration
September 3, 1999	Supporting Windows 98 (M-955)
October 1, 1999	Administering Microsoft Systems Management Server 2.0
November 15, 1999	Ardent Software’s RedBack Fundamentals – RB100
November 19, 1999	Ardent Software’s RedBack Administration – RB300
April 7, 2000	Installing and Configuring Microsoft Windows 2000
August 12, 2000	Updating Support Skills from MS Windows NT to MS Windows 2000 (1560)
June 22, 2001	Implementing Microsoft Windows 2000 Professional and Server (2152)
July 19, 2001	Project 98 –Introduction